

# CANCELLATION REQUEST

Total Warranty Services  
PO BOX 3948  
West Palm Beach, FL 33402

## SECTION I (Must Be Filled Out Completely)

|                 |                 |        |              |
|-----------------|-----------------|--------|--------------|
| CONTRACT NUMBER | CONTRACT PERIOD | MONTHS | MILES        |
| VIN:            |                 |        | VEHICLE YEAR |

## SECTION II (Must Be Filled Out Completely)

|  |   |     |     |     |
|--|---|-----|-----|-----|
| CUSTOMER CHARGE:   | DATE CANCELED:  | YR. | MO. | DAY |
| ODOMETER AT CANCELLATION:  | CONTRACT DATE:  | YR. | MO. | DAY |
| ODOMETER READING ON ISSUE DATE:  | TIME ELAPSED:   | YR. | MO. | DAY |
| MILES DRIVEN:  | MONTHS ELAPSED:*  |     |     |     |
| UNUSED PERCENTAGE OF MILES FROM CANCELLATION FORMULA (SEE REVERSE SIDE): %   | UNUSED PERCENTAGE OF MONTHS FROM CANCELLATION FORMULA (SEE REVERSE SIDE): % |     |     |     |
| THE LOWER PERCENT OF MONTHS OR MILES.....%      TIMES CUSTOMER CHARGE \$ .....      =      GROSS REFUND \$ .....<br>CANCELLATION FEE*      \$ .....<br>CUSTOMER'S REFUND      \$ ..... |   |     |     |     |
| *See Customers Contract For Appropriate Cancellation Fee Amount.   |   |     |     |     |

## SECTION III (Must Be Filled Out Completely)

|   |                   |               |
|---|-------------------|---------------|
| REASONS FOR TERMINATION<br><input type="checkbox"/> REPOSSESSION <input type="checkbox"/> OTHER (REQUIRES CONTRACT HOLDER TO SIGN REQUEST FOR CANCELLATION)   |                   |               |
| I hereby request cancellation of this Contract checked above and further identified in the Contract. In consideration of such cancellation, I, do hereby release and forever discharge the Company from any and all liability with respect to the Contract so canceled and do further agree to hold harmless the Company from any and all claims, demands, actions and payments on account of the Contract so canceled, except for refund of premium. |                   |               |
| CUSTOMER NAME   | DEALER NAME       | DEALER NUMBER |
| CUSTOMER SIGNATURE  | WITNESS SIGNATURE | DATE          |

**CUSTOMER COPY**

For more specific details, please refer to the 'Your Right to Cancel' section on the first page of your contract.

TWS-CAN-001 (07/21)

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|  |   |                                |     |                            |
|--|---|--------------------------------|-----|----------------------------|
| CUSTOMER CHARGE:   | DATE CANCELED:  | YR.                            | MO. | DAY                        |
| ODOMETER AT CANCELLATION:  | CONTRACT DATE:  | YR.                            | MO. | DAY                        |
| ODOMETER READING ON ISSUE DATE:  | TIME ELAPSED:   | YR.                            | MO. | DAY                        |
| MILES DRIVEN:  | MONTHS ELAPSED:*  |                                |     |                            |
| UNUSED PERCENTAGE OF MILES FROM CANCELLATION FORMULA (SEE REVERSE SIDE): % | UNUSED PERCENTAGE OF MONTHS FROM CANCELLATION FORMULA (SEE REVERSE SIDE): % |                                |     |                            |
| THE LOWER PERCENT OF MONTHS OR MILES.....%                                 |   | TIMES CUSTOMER CHARGE \$ ..... |     | = GROSS REFUND \$ .....    |
|  |   |                                |     | CANCELLATION FEE* \$ ..... |
|  |   |                                |     | CUSTOMER'S REFUND \$ ..... |

\*See Customers Contract For Appropriate Cancellation Fee Amount.

## SECTION III (Must Be Filled Out Completely)

|  |  |               |
|--|--|---------------|
| REASONS FOR TERMINATION  |  |               |
| <input type="checkbox"/> REPOSSESSION  | <input type="checkbox"/> OTHER (REQUIRES CONTRACT HOLDER TO SIGN REQUEST FOR CANCELLATION) |               |
| <p>I hereby request cancellation of this Contract checked above and further identified in the Contract. In consideration of such cancellation, I, do hereby release and forever discharge the Company from any and all liability with respect to the Contract so canceled and do further agree to hold harmless the Company from any and all claims, demands, actions and payments on account of the Contract so canceled, except for refund of premium.</p> |  |               |
| CUSTOMER NAME  | DEALER NAME  | DEALER NUMBER |
| CUSTOMER SIGNATURE   | WITNESS SIGNATURE  | DATE          |

**ATTACH CUSTOMER'S COPY OF CONTRACT  
HOME OFFICE COPY**

TWS-CAN-001 (07/21)

For more specific details, please refer to the 'Your Right to Cancel' section on the first page of your contract.

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|--|---|-------------------------------|-----|---------|
| CUSTOMER CHARGE:   | DATE CANCELED:  | YR.                           | MO. | DAY     |
| ODOMETER AT CANCELLATION:  | CONTRACT DATE:  | YR.                           | MO. | DAY     |
| ODOMETER READING ON ISSUE DATE:  | TIME ELAPSED:   | YR.                           | MO. | DAY     |
| MILES DRIVEN:  | MONTHS ELAPSED:*  |                               |     |         |
| UNUSED PERCENTAGE OF MILES FROM CANCELLATION FORMULA (SEE REVERSE SIDE): % | UNUSED PERCENTAGE OF MONTHS FROM CANCELLATION FORMULA (SEE REVERSE SIDE): % |                               |     |         |
| THE LOWER PERCENT OF MONTHS OR MILES.....%                                 |   | TIMES CUSTOMER CHARGE \$..... |     | =       |
|  |   | GROSS REFUND                  |     | \$..... |
|  |   | CANCELLATION FEE*             |     | \$..... |
|  |   | CUSTOMER'S REFUND             |     | \$..... |

\*See Customers Contract For Appropriate Cancellation Fee Amount.

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|  |  |               |
|--|--|---------------|
| REASONS FOR TERMINATION  |  |               |
| <input type="checkbox"/> REPOSSESSION  | <input type="checkbox"/> OTHER (REQUIRES CONTRACT HOLDER TO SIGN REQUEST FOR CANCELLATION) |               |
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| CUSTOMER NAME  | DEALER NAME  | DEALER NUMBER |
| CUSTOMER SIGNATURE   | WITNESS SIGNATURE  | DATE          |

CLIENT COPY

TWS-CAN-001 (07/21)

For more specific details, please refer to the 'Your Right to Cancel' section on the first page of your contract.

## CANCELLATION FORMULA

*\*\*GAP contracts do not take mileage into consideration\*\**

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### MILEAGE REMAINING CALCULATION

Step 1

$$\begin{array}{rcccl} \text{Mileage as Indicated in} & & \text{Miles Driven} & & \text{Unused} \\ \text{the Contract Term} & - & \text{(from front)} & = & \text{Mileage} \\ & & & & \\ \hline & & & & \hline \end{array}$$

Step 2

$$\begin{array}{rcccl} \text{Unused Mileage} & \div & \text{Mileage as Indicated in} & = & \text{Unused Mileage \%} \\ & & \text{the Contract Term} & & \\ & & & & \\ \hline & & & & \hline \end{array}$$

### TIME REMAINING CALCULATION

Step 1

$$\begin{array}{rcccl} \text{Month as Indicated in} & & \text{Months Elapsed} & & \text{Unused Months} \\ \text{Contract Term} & - & \text{(from front)} & = & \\ & & & & \\ \hline & & & & \hline \end{array}$$

Step 2

$$\begin{array}{rcccl} \text{Unused Months} & \div & \text{Months as Indicated in} & = & \text{Unused Time \%} \\ & & \text{Contract Term} & & \\ & & & & \\ \hline & & & & \hline \end{array}$$